

# COLQUITT COUNTY SCHOOLS

## COMMUNICATIONS BULLETIN

Volume 2 Issue 4 | October 28, 2022



# Teachers of the Year

Teachers' names are listed below, and teachers are pictured left to right above.



### 2022-2023 PRIORITIES

#### CUSTOMER SERVICE

The 2022-2023 District priorities are Academic Achievement, School Safety, and Customer Service. We highlighted the first two in the previous editions. This edition will focus on Customer Service.

Some of the things we have done as a district to enhance customer service include:

**Designated Visitor Parking Up Front:** Over the summer, we restriped the district parking lot to make the best parking for our visitors and guests. We also worked with each school principal to increase and move visitor parking spots to the best spots at each school. This small change sets the tone for welcoming our families and guests to our campuses.

It is now easier for students and families to check in and out at C.A. Gray. The attendance office and counselors moved to the area by the cafeteria with more parking and easier access.

**Customer Service Training:** During pre-planning, the local Chick-fil-a owner/operator conducted training for our front office staff and principals.

**Enhanced Websites:** School Communication Specialists have worked diligently since July to make school websites more user-friendly. If you have not looked at your school or department's webpage recently, we encourage you to take a look.

**Language Line:** We implemented Language Line last year in the spring for document translation and interpreter services. We have expanded the use of Language Line so that all employees have the ability to communicate with families using the translation/interpreter services. If you have not explored the benefits and uses of Language Line, please see the article in this issue for an update.

**Archway Culture Exploration:** We are working with the UGA Archway program to explore the growing cultures represented in our school district. A group of your peers participated in a focus group to explore the challenges faced in communication, engagement, and relationships. A proposal is currently under review at UGA to create a virtual training for all employees on the cultures in our district that explains the uniqueness of their values, beliefs, and norms. This will greatly enhance our ability to communicate with each other both internally and externally.

Superintendent Wiggins shared, "Our district understands the importance of customer service as we strive to have meaningful relationships with parents, students, community, and within our district as departments and schools. We will continue to explore ways to provide excellent customer service to our families, the community, and each other. I hope you will work with us to create the customer service experience we all expect when we are patrons of other organizations or businesses."

### TEACHER OF THE YEAR CEREMONY

THURSDAY, NOVEMBER 3, 2022 | 5:00 P.M.  
WITHERS AUDITORIUM

Colquitt County High - Corinna Exum  
Cox - Ryan Brown  
Doerun Elementary - Betsy Rose  
Funston - Monica Burton  
G.E.A.R. - Kristy Croft  
C. A. Gray Junior High - Casey Dudley  
Hamilton Elementary - Emily Summerlin  
J. M. Odom - Beth Barry  
Norman Park - Jennifer Key  
Okapilco - Kathryn Simpson  
Stringfellow - Erin Brazel  
Sunset - Crysti Handfield  
Willie J. Williams - Sheryl Stalvey  
R. B. Wright - Caroline Glenn

**TEACHING IS A  
WORK OF HEART**



### LanguageLine SOLUTIONS® INTERPRETER AND TRANSLATION

LanguageLine is a district-provided resource to assist you in communication with your non-English speaking students and families. [Click here for specific details.](#)

**Interpreter** | Call: 1-866-874-3972  
**Translation** | Email: [Translation@LLTS.com](mailto:Translation@LLTS.com) AND [ccjbove@LLTS.com](mailto:ccjbove@LLTS.com).

**Include the Client Code: 681115 and the language needed in all requests.**



### PACKER BUSINESS PARTNERS

Colquitt County Board of Education recognizes  
Packer Business Partners at October Board Meeting.

Left (pictured left to right): John Norman and Jimmy Ausburn - Prospex Promotions, Colquitt County Board of Education Vice-Chairman Mary Beth Watson, and Sunset Elementary Principal Dr. Josh Purvis.

Right (pictured left to right): Hamilton Elementary School Principal Krista Harrell, Greta Collins - Farm Bureau, and Colquitt County Board of Education Vice-Chairman Mary Beth Watson.



CONGRATULATIONS TO  
J.M. ODOM ELEMENTARY FOR BEING  
RECOGNIZED IN OCTOBER FOR CREATING HAPPY HIPPOS



**One More Enrollment Session Available.** Attend an enrollment session at the Cruisin' Café located at 1800 Park Avenue **Thursday, November 3rd**. Representatives will be available from 7am to 6pm to answer questions and help you with your enrollment.

Questions? Call the Colquitt County Schools Benefits Service Center at 844-635-0709.

**Enrollment concludes Friday, November 4 at 11:59 EST.**

If you are unable to log into the State Health Benefit Plan (Health Insurance) website, it is usually because your user id/password has not been used for over 90 days, so it turns inactive. Call 1-800-610-1863 and follow the prompts for getting your User ID/password reset.

### FALL BACK

Daylight savings time ends at 2:00 a.m. Sunday, November 6th. Set your clocks back one hour.



### VISION | MISSION | BELIEFS

- All students can be successful.
- All students deserve a high-quality education in a safe and nurturing environment.
- All students and families are a valued, respected part of the learning community.
- All stakeholders need positive interactions in order to collaborate and engage students in relevant, standard-driven coursework.

[Click here for Vision | Mission | Beliefs and Strategic Plan.](#)